1. **Log in** to [www.storeykenworthy.com](http://www.storeykenworthy.com).
   a. Click [here](http://www.storeykenworthy.com) if you need to request an account for our Supplies Division.

2. Choose the appropriate “**Featured Category**” or click on the “**My Favorites**” icon 👏.
   a. Featured Category will provide multiple options in case the specific item you’re looking for isn’t available.
   b. Favorites List will provide a simple laundry list of all highlighted items from our Wellness, Health & Safety Catalog.

3. Listed “**Availability**” is as of our last warehouse run – which is approximately every 2 hours.
   a. No guarantee of availability even if a qty is showing.
   b. If the product is out of stock – or a special order, the website will reflect this.
   c. Please limit purchases to only what you need for 1-2 weeks (max).
   d. Some items are allocated and qtns ordered may be reduced to ensure availability to the maximum number of clients.
   e. Preference may be given to existing clients – especially those in essential industries.
4. **SDS forms for chemicals** can be downloaded from the website – or you can request it from your sales representative or our Customer Service team. OSHA requires an SDS be on-site for all products which require them.

5. **General FAQs and Information**
   a. **Prices & Availability** – subject to change due to market conditions. No discounts are being offered on any key pandemic-related products. Products will commonly be out of stock. Please check back often or place your order on back order. Backorders are filled in the order in which they were received once product is replenished in our warehouse.
   b. **Large Quantities** – please contact your sales representative for details.
   c. **Returns** – most items will not be returnable. Please only purchase what you need.
   d. **Residential delivery & new customers** – Residential delivery is available. Please contact customer service for details. If you need to request an account with Storey Kenworthy Supplies Division, please click [here](#).
   e. **Masks** – these are not medical grade nor N95. Products provided make no representations, express or implied, as to the efficacy of these masks against preventing the spread of any contagions. These are only provided as a common-sense means of limiting facial touching and helping to contain a cough or sneeze. Please follow social distancing guidelines and medical advice if not feeling well.
   f. **Special Orders** – Some items are only available through special order and may have extended lead times. Please contact Customer Service or your Sales rep for more details.
   g. **Chemicals** – under no circumstances should you mix any chemicals of any kind. Do not reuse bottles or spray triggers for any product other than its original content. Mixing chemicals may result in poisonous gas, and explosion and risk to your health, property, or business.
   h. **Chemicals** – read and follow all label directions and read the SDS before using chemicals. Quat-based disinfectants will damage your surfaces over time and with repeated use. Please consider this or peroxide-based disinfectants as you make your purchasing decisions.